

A passion for pets

Highgate Veterinary Clinic: where compassion meets excellence in pet care



Since opening its doors at the end of 2023, Highgate Veterinary Clinic in Willingham has quickly become a beacon of compassionate, personalised care for pets across Cambridgeshire. Founded with a clear mission to provide exceptional veterinary services in a friendly and supportive environment, the clinic is redefining what it means to care for animals – and the people who love them.

At the heart of Highgate's philosophy is a commitment to fair and transparent pricing. The team believes pet ownership should be a joy, not a financial burden. "We think everyone should be able to experience the joy of owning a pet and have access to quality veterinary care," says founder Dr Bridget Adcock. To

support this, the clinic offers clear written estimates for all treatments, helping clients avoid unexpected costs. They also work directly with insurance companies to ease the financial pressure, ensuring that pets receive the care they need without delay.

One of Highgate's standout features is its status as a 'Fear Free' practice. This is more than a buzzword – it's a deeply embedded philosophy that guides every interaction with patients. The team is specially trained to create a calm environment using gentle handling techniques and stress-reducing practices. From the moment pets arrive, they are greeted with treats, toys and plenty of affection. Anxious animals are scheduled during quieter times, and the clinic offers

DREAM TEAM
Highgate's employees share a love of caring for animals

separate waiting areas and kennels for cats and dogs to minimise stress. "Most of our patients love coming to see us," says Bridget, "because they know they'll be met with kindness and care."

Going the extra mile

In today's challenging climate, Highgate goes above and beyond to support pet owners. Accessibility is a priority, with clients able to reach the clinic via email, phone or PetsApp. For those unable to visit in person, home appointments are available – an invaluable service for elderly clients or pets that feel more comfortable in familiar surroundings.

To make ongoing care more affordable, Highgate offers a comprehensive pet health plan. This lets owners spread the cost of essential preventative treatments – from vaccinations and annual check-ups to flea and worming treatments – through discounted monthly payments. It's a practical solution that helps pets stay healthy all year round without surprise expenses. The clinic also provides written

prescriptions so clients can purchase medication from online pet pharmacies, reducing the cost of long-term treatment.

Highgate's range of services is impressively broad. From routine check-ups and vaccinations to surgery (including orthopaedics), advanced diagnostics, dentistry and travel certificates, the clinic is equipped to handle a wide variety of needs. Its state-of-the-art, in-house laboratory, x-ray and ultrasound facilities allow for fast, accurate results and timely treatment.

Specialised services include puppy check clinics, senior health appointments for older pets needing pain management or arthritis care and behavioural support from an in-house expert. For complex cases, Highgate works closely with trusted local referral centres to ensure that every patient receives the highest standard of care.

Heart and soul

For Bridget, Highgate Veterinary Clinic is more than just a professional venture. It's the realisation of a lifelong dream. "I've always been passionate about making a

difference to the lives of animals," she shares. "Being able to advocate for every patient and improve their quality of life means everything to me. Building close relationships with our patients and their owners, and being part of this wonderful community, is incredibly rewarding."

That passion is shared by every member of the Highgate team. With decades of combined experience and a shared commitment to high-quality care, the staff treats each animal as if it was one of their own. "We're united by one goal," says Bridget, "to create something truly special – a place where pets feel safe, owners feel supported and every patient receives the love and care they deserve."

Highgate Veterinary Clinic isn't just a place for treatment. It's a community hub that unites compassion, expertise and innovation to support the wellbeing of pets and their families. Whether it's a routine vaccination or a complex surgical procedure, clients can trust that their beloved companions are in the best possible hands. ●



A STRESS-FREE EXPERIENCE Separate waiting areas for dogs and cats keep your animals calm and ready for their appointment with one of Highgate's skilled veterinarians

“Advocating for every patient and improving their quality of life means everything to me”



To find out more or make an appointment, visit highgatevet.com, call 01954 620555 or email info@highgatevet.com